

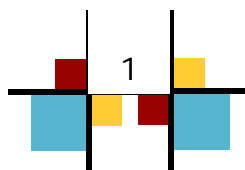
VICTIM RIGHTS & VICTIM ADVOCACY

The United States Attorney continues to place great emphasis on strong victim advocacy. In so doing, the Victim Witness Program Staff has increased in size and responsibility. Our staff has received crisis response training and will continue to develop their skills to enhance their victim advocacy role. Programmatic changes include immediate personal contact shortly after the crime occurs and direct victim services to victims of violent crimes. In addition to providing notification, staff now travel more often to meet directly with crime victims and has increased victim services to white collar and border crime victims. To better serve Indian communities, staff coordinate their efforts with federal, tribal and local law enforcement agencies and their respective victim advocates, and depend on law enforcement first responders to gather victim contact information to ensure immediate and adequate victim services.

Federal Crime Victims Served: During 2001-2002, the Phoenix and Tucson Victim Witness Offices provided assistance to over 4,942 victims and witnesses. Of that number, 577 were victims from Indian Country. In addition to services to victims of violent crimes, program staff provide services to victims of bank robberies, identity theft, postal crimes, border crimes, federal land crimes, telemarketing fraud and numerous other crimes.

The Victim Notification System: The Victim Witness staff is required to ensure that *all* victims of federal crimes are provided with current case information. Since September 2001, U.S. Attorney's Victim Witness Program throughout the country, the Federal Bureau of Investigations and Bureau of Prisons now use the Victim Notification System (VNS). Within each agency, the VNS system is a mandatory data based program intended to provide victim's immediate access to case information on a 24 hour basis. VNS relies upon timely data submission by the FBI, BOP, the federal district courts and federal prosecutors. VNS provides a Victim Identification Number and Personal Identification Number to allow each victim to access a Call Center (1-866-365-4968) for information on the defendant's status and current court information.

While VNS provides victims with an alternative method of obtaining case information, staff continues to ensure that victims who may be hampered in using VNS are informed of their rights. Staff provides resource referrals such as financial and counseling services and works in cooperation with Law Enforcement, tribal and federal service agencies, the Bureau of Prisons and other public programs to establish a continuum of service and information for federal crime victims. Victims with financial needs may receive assistance from a number of federal funding sources provided through the Victim Witness Program.





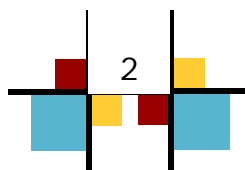
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Emergency Witness Assistance Program: This fund provides emergency financial assistance to threatened witnesses and/or their families during an ongoing investigation or case prosecution. EWAP has provided payment for relocation costs, house rentals, utilities, meals, hotel and travel related expenses, installation of a security system, cellular phones, clothing and emergency medical care. In the District of Arizona, EWAP has provided assistance to 20 victims/witnesses this past year. Since its inception, 61 threatened witnesses and their families have received assistance from EWAP.

Emergency Crime Victims Fund: The Office for Victims of Crime administers this very important fund. During 2000-2001, financial resources from this fund were authorized for travel and per diem expenses for crime victims to attend sentencings. Without these funds each assisted victim would not have been able to attend sentencing to allocute to the court.

Arizona Community and National Activity: The Victim Witness Staff continues to participate in statewide and national crime prevention and awareness activities year-round. During **2002 National Crime Victim's Rights Week**, staff promoted and participated in a candlelight vigil, a crime victims' rights rally and promoted awareness of federal crime victims' rights and programs. The United States Attorney participated in the **2002 National Crime Victims' Rights Week**, (April 21 - 27) by formally recognizing individuals from the District of Arizona who went above and beyond the call of duty in responding to and serving crime victims. The following individuals received recognition:

- **Jimmy Stout, U.S. Border Patrol Agent/Chaplain** was recognized for daily crisis intervention with victims of various criminal acts from high speed rollover accidents involving illegal immigrants to critical incident debriefings for those involved in various crime scenes. Agent/Chaplain Stout was called out to respond to the September 11th terrorist attacks. He provided assistance in tracking personnel who were on the ground in New York and Washington, D.C., and he coordinated efforts from the Command Center with Employee Assistance Program, Local, State CISD teams, the Red Cross Blood Drives and various public entities;
- **Douglas E. Lintner, Bradley J. Purscell, Raymond A. Duncan, Jr. Kent R. Hush, FBI Special Agents**, Gallup Resident Agency, were recognized for their special assistance to victims and witnesses. These agents routinely go beyond their assigned duties to ensure that victims' needs are met. For example, they often travel long distances to rural areas to arrange victim meetings and to inform victims of case status when victims lack transportation or telephone services;





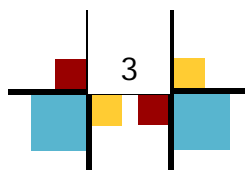
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- **Kevin J. Pakulniewicz, FBI Special Agent**, Yuma Office, was recognized for going above and beyond the call of duty to ensure the special needs of victims were met. In one case he investigated a child abuse case where the child endured excessive long term abuse. When the victim was placed in a local program that was unable to meet the needs of the child, he took immediate action to find an appropriate program to address her special needs;
- **Mrs. Sharon Knutson-Felix, President, Arizona Chapter of Concerns of Police Survivors**, is the widow of a Douglas, Arizona Department of Public Safety Officer who was the victim of homicide in 1998. Thereafter, Mrs. Knutson-Felix became actively involved in assisting families of fallen police officers by using her own traumatic experience to aid others in their time of need. After September 11th, she traveled to New York to assist families who had lost loved ones in that tragic event and she was instrumental in providing support to two families of agents who were fatal victims;
- **Ms. Hallie Bongar White, JD, Assistant Attorney General, Pascua Yaqui Tribe**, has provided free legal and technical assistance to Arizona tribes on domestic violence, sexual, child, disabled and elder abuse. She has drafted numerous tribal domestic violence and sexual assault codes and provided training to law enforcement on family violence. She is also active in violence prevention activities and an advocate of effective, grass-roots, culturally appropriate violence prevention strategies.

Each of these individuals exemplify public service at its best!

Victim Witness staff are routinely involved in prevention activities and public awareness campaigns for **Domestic Violence Prevention Month** in October and April, the blue ribbon campaign for **Child Abuse Prevention Month**. This year, in recognition of the Child abuse prevention month, we assisted the **Greater Phoenix Child Abuse Prevention Council** in its conference at the Glendale Civic Center. Also this year, Staff assisted the **Arizona Coalition for Victim Services** in planning the annual conference in June (at the Hon Dah Resort and Casino) which unfortunately had to be cancelled due to the devastating Chediski and Rodeo fires). Staff also provided an informative workshop on Federal Victim Witness Laws and Programs at the **National Organization for Victim Assistance (NOVA)** conference in Nashville, Tennessee.

Multi Disciplinary Teams: The U.S. Attorney General's Guidelines for Victim and Witness Assistance encourages United States Attorneys' staff to participate in **MDTs** in the local communities. Where no MDT exists, Justice Department personnel are encouraged to develop MDTs. The goals of an MDT are to: 1) minimize the number of interviews to which the child is subjected to reduce the risk of suggestibility in the interview process; 2) provide



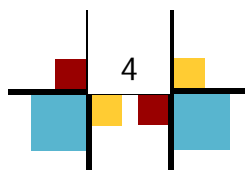
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needed services to the child; and 3) monitor the child's safety and well-being. See Page 8 for a list of MDTs. MDT members include federal and tribal prosecutors, Victim Witness, Social Services, Law Enforcement, FBI, Medical and School Personnel and other service providers. The **Phoenix Area CPT/MDT** includes administrative level staff from the BIA, Social Services and Law Enforcement, Indian Health Service, Office of Health Programs, the Inter Tribal Council of Arizona, Inc., Arizona Department of Economic Security, Office of Indian Child Welfare Act, and the FBI. This MDT supports tribal, state and federal objectives and laws to ensure a continuum of child abuse and neglect services, including a system of detection, reporting, investigation and prosecution, treatment services, and prevention activities, including community education and child advocacy.

Four Corners Indian Country Conference: Last year, this annual conference (scheduled for September 12th and 13th) was cancelled due to the tragedy of September 11th. The conference *"Interjurisdictional Cooperation: Keys to Justice for Victims"* has been **re-scheduled for September 4th - 5th in St. George, Utah**. This conference, funded by the Office for Victims of Crime and the Executive Office of United States Attorneys, is widely attended by participants from Law Enforcement, Social Services, Victim Witness Services, Indian Health Services, and other disciplines from Arizona, Colorado, New Mexico, and Utah. Basic and advance workshops in Victim Services, Community, Law Enforcement, and Prosecutor tracks are provided.

Training: Victim Witness Staff routinely train and provide information on federal victims' rights and the **Attorney General's Guidelines for Victim and Witness Assistance** to other agencies. Recently, new Criminal Investigators received this training at the November 2001 Introduction to Federal Criminal Process conference. Staff traveled to the Grand Canyon to train National Parks Service Law Enforcement personnel. Tucson staff has also received training to provide Good Touch /Bad Touch Training and have used these skills to provide training at San Xavier School on the Tohono O'odham Nation.

Federal Agency Coordination: To enhance service to victims, staff coordinate with Federal Victim Witness Coordinators of the **Federal Bureau of Investigation, Drug Enforcement Administration, Alcohol-Tobacco & Firearms, Bureau of Land Management, National Park Service, Forest Service, Postal Service, Secret Service, Immigration and Naturalization Service, Bureau of Prisons and Tribal Victim Witness programs**. Coordination is key to providing a continuum of services and avoiding duplication of efforts and resources. The Victim Witness staff also coordinates service provision efforts with local victim service providers who also provide services to victims within Indian Country. Staff also participate in the **Arizona Coalition for Victim Services, Arizona Crisis Response Team, Greater Phoenix Child Abuse Prevention Council, and Bank Safe**.





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The Victim Witness Staff: In Phoenix, our staff consists of ***Betti A. Delrow***, Victim Witness Coordinator, ***Mary Williams*** and ***Marc Tetzlaff***, Victim Witness Specialists, ***Marlene Beall*** and ***Edith Robertson***, Victim Witness Assistants. In Tucson, ***Dori Arter***, Victim Witness Specialist, ***Mary-Anne Estrada***, Victim Witness Advocate provide victim witness services. Ms. Robertson recently joined the Victim Witness Staff after being employed with the Federal Bureau of Prisons. If you would like further information regarding the Victim Witness Program please call **Phoenix**, at (800) 800-2570 or (602) 514-7500. In **Tucson**, please call (888) 565-0631 or (520) 620-7300.

